

BUSY BUGS

WINDOW CLEANING

Palm Springs · Rancho Mirage · Indian Wells · Palm
Desert

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busybugswindowcleaning.com

CONTRACTOR WINDOW PROTECTION CHECKLIST

Questions to Ask Your General Contractor, Luxury Home Builder, or Custom Home Builder

Every week, Busy Bugs Window Cleaning is called to new construction homes and renovation projects in the Palm Springs area to clean windows before the final walkthrough. And every week, we see the same preventable damage: concrete splash on freshly installed glass, adhesive residue baked onto frames, and — most heartbreaking of all — scratched tempered glass caused by an inexperienced cleaning crew. Share this checklist with your builder **before construction begins**.

THE 5-QUESTION CHECKLIST

■ 1. What window protection measures are included in your contract?

Ask specifically: will windows be covered with protective film, cardboard, or foam padding before any concrete, stucco, or masonry work begins? Get the answer in writing. Uncured concrete bonds to glass within hours and cannot be removed without specialized tools.

■ 2. Who is responsible if windows are damaged during construction?

Establish accountability before damage occurs. Some contractors include window protection in their warranty; others do not. Know your position before you sign the contract.

■ 3. Which cleaning company will you use for the pre-walkthrough clean?

Ask directly. If the answer is a general cleaning service, ask whether they have experience specifically with post-construction window cleaning and tempered glass. A razor blade on tempered glass causes permanent micro-scratches that require full glass replacement.

■ 4. Are you partnering with a post-construction window cleaning specialist?

Ask your builder or contractor if they are working with Eddie at Busy Bugs Window Cleaning for the post-construction window clean. We specialize in this work. We know the difference between glass types. We know which tools and solutions are safe on which surfaces. We are not rushed. A window cleaner is at your home for 4–8 hours — those decisions are visible forever.

■ 5. Will you provide documentation of any window damage that occurred during construction?

If damage does occur, you need a paper trail. Ask your contractor to document and report any window damage as it happens — not after the walkthrough is signed.

■ TEMPERED GLASS WARNING

Tempered glass is used in most modern windows, sliding glass doors, shower enclosures, and any glass within 18 inches of a floor. A razor blade on tempered glass causes permanent micro-scratches that cannot be polished out — the glass must be replaced. Never allow a general cleaning crew to use a razor blade on your new windows.

FREE PRE-WALKTHROUGH WINDOW INSPECTION

If you are approaching your final walkthrough on a new construction home or major renovation in Palm Springs, Rancho Mirage, Indian Wells, or Palm Desert, Busy Bugs offers a **no-cost inspection of your newly installed windows before you sign off**. We inspect for:

- ✓ Scratches on window panes and glass surfaces
- ✓ Damage to window frames and tracks
- ✓ Concrete, adhesive, or debris bonded to glass or frames
- ✓ Damage to mirrors and interior glass surfaces
- ✓ Evidence of improper cleaning (razor blade scratches on tempered glass)

Schedule Your Free Pre-Walkthrough Inspection

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